

Non-Conference Training

Minutes/Report:

DATE: May 23, 2010 - Non-Conf

LOCATION: Convention Center

ATTENDEES: Tamy Garofano, Renee Peterson, Pam Rambo, Tarik Boyd, Michelle Jordal, Stephanie Clements, Keisha Pope, Joanne Forbes

GUEST(S): 29 New Aid Officers

MINUTES STATUS: Complete

The Non-Conference Training Committee ended the year with the New Aid Officers Workshop at the Convention Center in Hampton on May 23, 2010. Eight trainers representing every constituent group presented new aid officers with information on leadership, the new FAFSA, database matches and needs analysis, eligibility and SAP, verification and conflicting information, cost of attendance and financial aid programs. The training program was held from 10 am to 3 pm. At the beginning of the day, new aid officers were welcomed by the VASFAA President Hensley. At mid-day, new aid officers enjoyed lunch with the VASFAA Board. The New Aid Officer training was very successful and evaluations were very positive.

The webinar series for 2009-10 ran into roadblocks not encountered in the prior year. Specifically, many VASFAA members approached to teach were unable to commit to helping due to increased workloads and funding issues at their schools. Additionally, technical support was an issue. Specifically, the lending and guarantor community had previously provided the communications support and that support was no longer available.

It is suggested that in 2010-11, the committee make full use of prepared programs already available from the lending and guarantor community that can be provided by them for VASFAA members on a schedule convenient for them.

In conclusion, the most successful aspect of the year was New Aid Officer training. The committee would like to thank Zita Baree and Biz Daniels and Jackie Bell for their hard work in support of the New Aid Officer Workshop.

NEXT MEETING: NA

MEETING ADJOURNED: 3pm

SUBMITTED BY: Pam Rambo and Renee Peterson, Co-Chairs

POSTED BY: Pamela T Rambo