#### VASFAA Strategic Plan "To Do List" July 1, 2018 and Evolving VASFAA...the light and voice of financial aid in Virginia

The mission of the Virginia Association of Student Financial Aid Administrators (VASFAA) is to provide a safe and open environment for financial aid professionals from all sectors to interact, learn, and exchange ideas. With the highest level of integrity, VASFAA provides training and support and advocates for the profession so students and families seeking to afford post-secondary education in the Commonwealth are well-served.

With the mission statement as our guide, the overarching goal of the strategic plan is to *modernize* VASFAA and bring more value to the members we serve and, thusly, to students, our institutions and the community at large. The plan is not a static document but rather a flexible and evolving one that will allow for continued innovation and growth. To this end, and through in-depth planning during the Transition Retreat June 3-5, 2018, the VASFAA Board and select Committee Chairs put forth the following key points and checklist items to guide us in the coming months and years:

### Goal #1: To reach and serve financial aid administrators from all sectors and associate members in supporting roles, VASFAA will:

\_\_\_\_ Reach out to current members and financial aid professionals not currently active to determine how we might better meet their needs

\_\_\_\_ Provide training pertinent to schools from all sectors

- \_\_\_\_ Standard term, credit hour schools
- \_\_\_\_ Non-standard, clock hour schools
- \_\_\_\_ Schools using different SIS systems
- \_\_\_\_ Individuals in different roles

\_X\_ Provide opportunities for networking

- \_X\_\_ To exchange ideas
- \_X\_ To provide time for Q & A
- \_X\_\_ To promote best practices

### Goal #2: To maintain open, transparent, continuous and meaningful communication among members and the community at large, VASFAA will:

\_\_\_ Create a newsletter template and annual calendar that will provide value for members in each issue

\_\_\_\_ Develop a social media presence for VASFAA, including the creation of a blog where administrators and community partners can voice concerns and share ideas

\_X\_\_Add and maintain an "Issues of Importance" area on the VASFAA website where members can access articles on current matters that impact financial aid and higher education

## Goal #3: To provide high quality, timely training that meets the needs of all sectors, VASFAA will:

\_\_X\_ Host a Directors' Summit that allows for training and the sharing of ideas and concerns in an open and non-judgmental environment

\_X\_ Provide a Fall Training event that includes pertinent topics of importance to the membership and our institutions

\_X\_ Provide a high-quality annual conference by soliciting strong presenters for both procedural and professional-development topics of importance and interest to the membership and will include opportunities for:

\_X\_ networking \_X\_ relaxation \_X\_ fun

\_X\_\_ Hold training of importance via webinar during months when no in-person event is held; community "partners" who work with students will be offered the training, as appropriate

\_X\_\_ Record training events and make them available to all members

### Goal #4: To be a resource for high school counselors and the community on all issues financial aid, VASFAA will:

\_IP\_\_ Create and provide annual updates for a High School Counselor Toolkit to help our counselors help students, utilizing existing models where possible; Virginia-specific resources and data will be included (VGAP, Commonwealth Grant, VTAG, Virginia 529 plans, academic common market, fee waivers, valid financial aid-eligible high school diplomas, etc.)

\_X\_\_ Work with VCAN, Project Discovery, ECMC Learning Communities and other community "partners" to ensure consistent, accurate training that covers the entire Commonwealth

**\_IP\_\_** Work with SCHEV, DOE and the Virginia Council of Economic Education (vcee.org) to include information on paying for postsecondary education and financial aid in VA K-12 instruction. (Currently, all VA high school students must earn one credit each in economics and financial literacy; paying for higher education is not emphasized.)

http://www.doe.virginia.gov/testing/sol/standards\_docs/economics\_personal\_finance/economics\_s\_personal\_finance\_sol.pdf

\_N/A\_ Create step-by-step how-to and trouble-shooting guides and FAQ's for the new FAFSA App, as needed

\_X\_\_ Create a webinar for HS school counselors and VASFAA members in preparation for the new aid year

# Goal #5: To provide awareness for our members of federal and legislative issues impacting financial aid and opportunities to advocate for desired results, VASFAA will:

\_X\_\_ Provide regular updates to the membership when legislation impacting the financial aid community is introduced or pending at either the Federal or Commonwealth level

\_X\_ Provide a forum for discussing legislation that could impact financial aid and the aid community (ongoing)

\_\_\_\_ Provide training and opportunities for members to go to Richmond or D.C. to meet with legislators on key issues impacting financial aid and the community

#### Goal #6: To modernize VASFAA through updated technology, VASFAA will:

\_IP\_\_ Develop a new VASFAA logo

\_\_\_\_ Create a website that looks new and inviting and is easy to use

\_\_\_ Develop the use of social media from our webpage

N/A Purchase and use a mobile app for conference, if affordable and utilized

\_X\_\_ Host a calendar for the year on the website

\_X\_ Develop a working calendar of required activities and reporting for VASFAA Board members and committee chairs

#### Goal #7: To maintain current, clear and financially feasible directions for the VASFAA Board, Committee Chairs and Members, VASFAA will:

\_X\_\_ Update, and continue to update, the P & P to reflect current practice and to clarify nebulous wording

\_X\_\_ Track operating expenses of the Board and each VASFAA event to inform decisions regarding cost-setting for events and membership fees

\_\_\_\_ Review and revise policies and procedures on the use of debit cards to better ensure continuous reconciliation and budget monitoring

\_\_\_\_ Align VASFAA budget terminology with terminology used by our financial records software (currently Quickbooks) to allow the Board to make decisions based on more easily reconciled and current financial information

\_X\_\_ Continually evaluate policies and procedures for the management of VERP funds and all VASFAA investments

\_\_\_\_ Develop continuity of operations procedures for the management of VASFAA investments

\_X\_ Develop continuity of operations procedures and a plan for the collection, maintenance, protection and location of VASFAA archives